



For busy Londoners, keeping on top of cleaning can be a challenge - that's why we're here to do good and lend a helping hand...



Affiliates of the London Living
Wage Foundation, ensuring
Helpers are paid a wage that allows
them to meet **the actual cost of living**.



We're a **award winning agency**, so you know you're in good hands. We truly value and look after all our colleagues to ensure they are happy in the work that they do.



We donate a percentage of our profits to charity each year – by working with us, you're directly contributing to a charitable cause.



Our Signature Package has been designed around a weekly or fortnightly cleaning programme.

If you need a little extra help cleaning around the house, our Signature Package is for you! Our Helpers will work with the utmost respect and professionalism, giving your home or office the same love they show their own. What's more, they are fully vetted and insured by us, giving you total peace of mind.

Looking for a completely bespoke cleaning programme with 3+ visits a week? Check out our **Bespoke Package** instead to find out more.

VIEW BESPOKE PACKAGE



As part of our Signature Package, your Helper is able to complete all the jobs listed below where relevant, ensuring that your home is a relaxing haven and a joy to return to.

Kitchen & utility

- Clean microwave (inc. the inside)
- Empty toaster crumb tray. Polish exterior
- Polish kettle
- Clean the front of the cupboards
- Wipe down the kitchen counter/worktop (especially behind appliances)
- Clean plug sockets
- Clean hob splash back
- Polish the extractor hood
- · Clean the hob
- Wipe the front of the oven glass
- · Wipe down any chairs
- Hoover and mop under chair legs

- Empty /fill the dishwasher
- · Clean the front of the fridge
- Clean and polish the sink and taps
- Clean the shelf/ledge behind the sink
- Empty and clean all rubbish bins (inside and out)
- · Wipe down the radiator
- Clean and disinfect the light switch
- · Clean and disinfect the door handle
- Remove cobwebs
- Dust skirting boards
- · Hoover and mop the floors

Bedroom

- Make the bed
- Dust the tops of pictures
- Dust the tops of bedside cabinets
- Dust top of headboard
- Tidy and dust desk
- Dust light-bulbs and lampshades
- Polish all mirrors
- Dust skirting boards
- Dust window ledges
- · Clean and disinfect the light switch
- Clean and disinfect the door handle
- Remove all cobwebs
- Empty dustbins
- Hoover/mop floor including under the bed



Bathroom

- · Clean the bath
- Wash down all tiles in the shower/bath area
- · Clean sink and taps, dry and polish
- Clean shower and taps and glass screen, rinse, dry and polish
- · Clean toilet inside and out (inc. pipes)
- · Disinfect the toilet handle
- Dust and polish the heated towel rail
- Polish all mirrors
- · Clean toothbrush holder and handle
- Clean window ledges
- Clean and bleach toilet brush
- Clean tiles around the toilet
- Dust skirting boards
- Empty and clean the dustbin
- Fold towels
- · Disinfect the light switch
- Remove all cobwebs
- Hoover and mop floor

Living area

- Fold and arrange all soft furnishings
- Dust all furniture (inc. under ornaments)
- Dust light bulbs and lampshades
- Quick vacuum of sofa
- Dust the tops of pictures
- Dust window ledges
- Dust all plug sockets
- Dust the front of shelving units
- Polish table and legs
- Dust lamps
- Hoover/mop under rugs
- Dry dust the TV and other appliances
- · Dust/clean fireplace
- Polish all mirrors
- Clean and disinfect the light switch
- · Clean and disinfect the door handle
- Remove cobwebs
- Dust skirting boards
- Hoover and mop the floors

Hallway & stairs

- Dust the tops of pictures
- Polish all mirrors
- Dust skirting boards
- Dust radiator
- Arrange shoes
- Clean and disinfect the light switch
- Hoover behind and under the shoe rack
- · Clean the entrance phone
- Remove cobwebs
- Dust skirting boards
- Hoover and mop the floors

To book our Signature
Package call **020 3995 4810**



Our simple 3-step process

We believe getting a helping hand with your cleaning should be easy.

So we've taken away any stress by simplifying the process down into 3 easy steps:

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Get in touch

Call us on **020 3995 4810** to chat through your needs and arrange a free consultation, or fill out our application form by clicking the link below:

APPLY ONLINE

02

We'll arrange a consultation

We'll arrange a **free face-to-face consultation** at your home with one of our management team. They will talk with you in detail about the help you are looking for and how we can assist you. They'll use this information to **carefully assign you a Helper** that is the perfect fit.

03

Get regular help with cleaning

After this, we'll introduce you to your

Helper and work with them so they
clearly understand your requirments.

We'll arrange a date for when you'd like
your Helper to start and will ensure they
are regularly monitored, leaving you free
to relax in the knowledge your home
will be spotless in no time.



Every now and again you may feel that your regular cleaning programme needs a boost!

From a thorough clean of your fridge to cleaning windows, we've got it covered! Check out our **Helpful Extras** on the next page and simply bolt-on the jobs you require to your normal package. These can be on a weekly, fortnightly or ad hoc basis - the choice is yours!

Quick tips:

- Helpful Extras can be booked in 1 hour blocks
- Consider combining a few Helpful Extras together
- Simply call the office on **020 3995 4810** to upgrade your Signature Package.



Helpful extras

* must be easy to move or already moved by clients

** must be easily accessible with a small step ladder provided by clients

*** Freezer must be fully defrosted ahead of time

5-20 MINUTE JOBS

· Refresh flowers

- Wash and polish dusty/smeared glasses (1-10 glasses)
- Spot clean marks on rugs and mats
- Clean the washing machine detergent dispenser drawer
- · Clean herb and spice jars
- · Clean inside bathroom cabinet
- · Clean the shoe rack
- · Clean the front of the boiler
- · De-grease the hob buttons
- Vacuum underneath the sofa cushions
- Clean cutlery drawer
- Wash the outside of the front door (no glass)

20-45 MINUTE JOBS

Dust 1 chandelier

- Clean inside 4 empty kitchen cupboards
- Remove paint marks in a particular area (small)from a nonporous surface
- Clean the outside of ground floor windows - up to 2 **
- Clean the vacuum cleaner, including all filters
- Polish silver cutlery (up to 10 items)
- Strip washable sofa covers and wash
- Clean top of kitchen cupboards
- Clean behind the fridge*
- Clean under the washing machine*
- Clean under the dishwasher*
- · Clean behind the cooker*
- · Organise Linen cupboard

45-60 MINUTE JOBS

• Dust 2 chandeliers

- Remove under bed storage items and dust and hoover the area
- Clean marks from walls of 1 room or a specific surface (need to purchase a 'magic eraser')
- Empty, clean and replace 1 bedroom chest of drawers or living room cabinet
- Clean on top of kitchen cupboards
- Dust behind radiators (up to 5)
- Dust and clean the blinds on 2 windows (up to 2 rooms)
- Clean the dishwasher (inc. filters)
- Hoover curtains (up to 2 rooms)
- Take down and wash net curtains
- Replace sofa covers after a wash
- Organise/prune underwear drawer
- De-grease the hob extractor filters

60-90 MINUTE JOBS

- Dust 3 chandeliers
- Descale shower heads, kettle and iron (product will need to be purchased by client)
- Hoover the mattress and dust the bedframe
- Empty kitchen cupboards and clean inside (up to 4)
- Empty and clean inside a wardrobe
- Clean inside the fridge and freezer ***
- Drop off or pick up dry cleaning
- Iron and rehang curtains (up to 6)
- Clean fridge
- Wash skirting boards in two rooms
- Hoover and clean inside 1 car
- AirBnB guest welcome



Special jobs

Life can get hectic and sometimes those one-off jobs you've been meaning to get around to doing remain on the to-do list. Take the pressure off and book a Helper to come and take care of them for you - from cleaning windows to decluttering, we are here to help.

£22.95	£28.75	FROM £44.95	£POA
 Take easily portable items to the charity shop Take clothing/duvets to the laundry (plus money to do the laundry) 	 Cleaning the window blinds (up to 2 rooms) Clean and wash the main bins outside – up to 3 bins (must have access to a garden hose) Clean the mold from window frames (Up to 2 frames & windows) Change clothing in wardrobes and drawers between seasons 	 Full oven clean (depending on the size and condition of your oven and grill) Clean the ceiling of 1 average sized room (hoover & mop) 	 Dust a bookshelf and the books on it De-clutter and re-organise a room in the house Wash down walls with soap water Carpet Cleans

Just give us a call on **020 3995 4810** to book any Helpful Extras or Special Jobs.





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